### Detailed funeral specification – June 2019



# Introduction to our services and explanation of costs

We offer a comprehensive range of services and options to help you create a dignified funeral service that uniquely represents the personality and preferences of the person who has passed away. Our staff will help you by using their knowledge to offer suggestions and guide you through this difficult time.

There are two main components to the costs of arranging a funeral:

#### The Funeral Directors Services

The costs of providing our professional services, attending to the transfer and care of the deceased, embalming (optional), provision of a hearse and limousine if required, funeral director and staff, the coffin of your choice and any further additional services that you may choose.

#### **Disbursements**

Disbursements are third party fees such as Crematorium charges, Doctor's and Minister's fees, etc. Additional expenses for products and services such as death announcements, floral tributes, printed Orders of Service and catering will be added where applicable.

The total cost of a funeral may vary greatly depending upon the services that you require and the choices you make. We will explain fully, all of the options available to you, and the costs associated with each. We will always provide a detailed, written estimate of the total cost.

We offer a comprehensive range of coffins, caskets, urns, cremated remains caskets and jewellery which are all available to view on our website.

#### The Funeral Director's Services

Our clients usually visualise a funeral which includes the removal of the deceased from the place of death, professional fees, preparation of the deceased, use of visitation rooms, cortege via a local address and provision of bearers for the funeral service.

To facilitate the above, our detailed pricing is as follows:

### **Professional Fees**

Availability of professionally trained staff, arranging, co-ordinating and conducting the funeral, and attending to the relevant administration and legalities.

- Advice on registering the death
- Liaising with HM Coroner if required
- ➤ Assistance with completion of necessary statutory documentation
- Making all necessary arrangements for the funeral service in either the comfort of your own home or at our offices
- Providing help and assistance regarding the various options available
- Making arrangements with, and providing confirmation to all third parties
- Assistance with inserting death announcements in local and national press
- Arranging floral tributes, if required
- Receiving and care of floral tributes prior to the funeral and conveyance to the funeral service
- Receiving and listing charitable donations on behalf of the family and forwarding same (approximately six weeks following the service)
- Providing a written estimate of all charges relating to the service
- Provision of additional information regarding the services available from third parties
- The personal attention of the funeral director throughout the whole proceedings
- On-going assistance and support as required following the funeral

995.00

# **Premises and Equipment**

The care of your loved one is a privilege which we take very seriously. We are committed to providing the highest standards at all times, including:

- The provision of a suitable mortuary facility to hold and care for the deceased
- Attending to the preparation of the deceased and professional care including dressing in their own clothing or a suitable gown
- Use of our Private Chapel of Rest during repose, arrangement rooms and administrative support areas

## Vehicles, transportation and Staff

- The attendance of our professionally trained staff and the provision of a private ambulance or other suitable vehicle complete with all necessary equipment and supplies to convey the deceased from a local address, nursing home or hospital to our premises at any time of the day, (or night\*) in a dignified and discreet manner
- Use of our vehicles and transportation, provision of a modern motor hearse to convey the deceased to the place of service followed by cremation or burial.
- Provision of a modern limousine to transport up to seven passengers
- ➤ Utilisation of our vehicles to convey all documentation relating to the deceased and any items required before, during and after the funeral
- Providing all necessary staff, dressed in appropriate uniforms, to attend the funeral to include four bearers

855.00

### **Total Funeral Director's Services:**

£ 2460.00

\* An additional charge will be made outside of normal office hours

The coffin may now be added to the above costs.